



Operators of the City-Owned Electric, Electronic, & Water Systems

Sullivan joins Conway Corporation board of directors



Sullivan

Austin Sullivan, commercial field underwriter for State Farm Insurance Companies, has been elected to the Conway

Corporation board of directors. He replaces director Fletcher Smith III whose term expired May 8.

He has served on the Faulkner County Day School board of directors.

He is a graduate of Conway High School and holds a BA in business and economics from Hendrix College.

He and his wife, Deleta have two children, Jameka and James and one grandchild.

The Conway Corporation board of directors elects one director annually to serve a seven-year term.

Other board members currently

serving are Scotty Bell, Tom Courtway, Ritchie Howell, Barbara Money, Troy Walls and John W. Smith, chairman.

Smoke testing underway



Utility worker Darren Frost places a smoke bomb into a special blower. The blower forces smoke into the sewer main and service lines. If a leak exists, smoke will escape through the pipe and soil. (See page 3 for complete story.)

Shackelford named Chief Operating Officer, Dell to head Engineering Department



Shackelford

Tommy Shackelford has been named Chief Operating Officer for Conway Corporation.

Shackelford joined Conway Corporation in 1978 and has served as Manager, Engineering and Planning since 1997.

Roger Mills, COO since 1996, recently retired from the position, after 39 years with Conway Corporation.



Dell

Greg Dell has been promoted to Manager, Engineering and Planning. Dell has been with Conway Corporation since 1985. Previously, Dell served as Assistant Manager, Engineering and Planning and Water and Wastewater Systems Designer II/CAD Administrator.

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Groundman retires after 38 years –



J.D. Harmon

Retirement will call for a little adjustment according to Conway Corporation groundman, J.D. Harmon. "I'll still get

up at the same time, I'll just have to adjust to not coming down here," said Harmon when asked about his plans following 38 year with Conway Corporation. "I am going to do as little as I can get by with," he added.

Harmon's official retirement date was June 1.

Prior to joining Conway Corporation in 1967, Harmon spent five years working for Ward Body Works, now IC Corporation.

"I worked on the assembly line during the day and at night would work on the hospital line fixing the buses that were missing parts."

Since Harmon's job included establishing temporary power when homes are under construction, and returning upon completion to install the electric meter, he has seen Conway's growth firsthand.

"What I do hasn't changed a whole lot, but the city has grown considerably," said Harmon.

"J.D. has always taken pride in his work, said electric department superintendent Jim West. "He is one of the best groundman I have ever seen."

"Everyone in the electric department owes some part of our training to J.D.," added Jim Moore, assistant superintendent.

In reflecting on his years with

Conway Corporation, Harmon recalled the ice storm that hit Conway in December 2000. "I have worked a lot of wind storms, but the ice storm was rough. Everybody was out working. We came together and got power back on in a short amount of time," he said.

Harmon grew up in Damascus and attended school in Martinsville and Wooster before graduating from Greenbrier High School in 1958.

He and wife, Anna, have three sons, Derek, Doug and Dodd and five grandchildren.



J.D. Harmon (left) visits with former co-worker Doyle "Pee Wee" Reynolds at a luncheon held to honor Harmon upon his retirement from Conway Corporation.

Shackelford, Dell promoted (continued from page 1)

"Conway Corporation is extremely fortunate to have both of these men on our staff," said Chief Executive Officer Richard Arnold. "Both have provided excellent leadership in our engineering and planning department during a period of tremendous growth and development in our community. Their experience and continued leadership in their new positions will be an asset to Conway Corporation and to Conway."



Under Construction

- Gleason Water Treatment Plant Expansion – Water
- Dave Ward Sewer Project – Sewer
- Sewer System Rehab – Sewer
- Pepsi USA Building - UCA – CATV
- Dave Ward Drive & Trey Lane – CATV
- Nutter's Crossing Subdivision – Electric, Water and CATV
- Circuit W201 - Tyler Street – Electric and CATV
- Quail Run Subdivision – Electric and CATV
- Weatherstone Subdivision – Electric, Water and CATV
- Nicole Place Subdivision "Phase 2" – Electric, Water and CATV
- UCA - New Residence Hall – CATV
- Siebenmorgen Road - Habitat for Humanity – Water & Sewer
- Chestnut Meadows Subdivision – Water
- Applewood Subdivision – Electric and CATV
- Highway 64 East - Keathley Building – Electric and CATV
- Circuit I 104 Rebuild – Electric and CATV
- Robins Street - Progressive Foam – Electric
- Conway Commons - Simmons First National Bank – Electric and CATV
- Highway 65 North - Pump Con International – Electric



Additional Wireless Hot Spots available

Conway Corporation began a pilot project in August 2004 to offer wireless, high-speed Internet access in several areas throughout the community. Access is now available at twelve hot spot locations throughout the community.

The pilot utilizes businesses located in convenient locations around Conway, where customers might want to surf the Internet or have access to e-mail.

A hot spot is a wireless access point that spans approximately 500 feet in all directions.

Using 802.11bng technology, also called "Wi-Fi" or wireless fidelity, customers get the reliability and speed of Conway Corporation high-speed Internet service without the wires.

Internet users with a handheld computer, laptop or Personal Digital Assistant, equipped with a wireless network interface card can take advantage of the hot spots.

There is no charge for wireless access, though eventually businesses could pay a fee for a hot spot set-up to serve their customers.

Hot spot locations include:

- **Dusty's Convenience** - 646 South Harkrider
- **Fun Wash Laundry** - 155 Farris Road
- **Subway** - 646 South Harkrider
- **Frank Brannans** - 646 South Harkrider
- **Fridayz Poets** - 2915 Dave Ward Drive
- **Mike's Place** - 808 Front Street
- **San Francisco Bread Company** - Conway Commons
- **Seattle Grill** - Donaghey & Meadowlake
- **Something Brewing** - 1156 Front Street
- **Central Baptist College** Student Center - 1501 College Street
- **Hendrix College** - 1600 Washington (Student Center, Bailey Library and Veasey Beach)
- **Wampus Cat Stadium**

Production coordinator added to advertising department

Conway Corporation recently added Shane Wilson to its advertising/communications department as production coordinator.

According to CEO Richard Arnold, Conway Corporation is interested in bringing programs of local interest to its viewers.

"We have been providing coverage of Conway High School football and basketball for several years and think there's a need for additional local programming," Arnold said.

The addition of a production coordinator will allow Conway Corporation more opportunity to offer a variety of local programming, including city council and other meetings.

"We are excited to have Shane join us," said Linda Johnson, advertising/communications manager. "Shane brings a great deal of knowledge to the position. We are anxious to begin production of football and to consider what other programming possibilities exist," added Johnson.

Smoke Testing underway

In 2003, Conway Corporation conducted a sewer collection system evaluation study of sanitary sewer lines from Robins Street to Fleming Street and North Donaghey to the railroad.

In a follow-up to this study, crews recently began conducting smoke testing in these areas to detect problem areas that exist.

During the smoke testing process, a blower is used to force smoke into the lines. If a leak exists, smoke will escape through the pipe and soil.

Smoke testing is used to locate structural defects either in the city's sewer main collection system or in the customer's service lines that might cause inflow or infiltration into the system.

Inflow is surface water that flows into the system through holes in lines after heavy rains.

Infiltration is water that seeps into the system from small cracks or leaking joints.

Any water that enters the collection system, eventually makes its way to the wastewater plant and is treated, adding unnecessary costs to the overall treatment process.

Service line repairs responsibility of homeowner

Leaks in mains will be repaired by Conway Corporation. Service lines are, however, the property of the homeowner and, as such, repairs are the responsibility of the individual.

If a leak is found in a service to a customer's home, the customer will receive notification through the mail with a diagram of the leak's location.



Water Department Foreman Ronnie Davis and GIS Coordinator Chris Boudreaux photograph an area where smoke testing indicated at leak.



It could be thought of as the end of an era.

Retired Chief Operating Officer Roger Q. Mills, Jr. was an institution within Conway Corporation. When he went to work here thirty-nine years ago, Conway was a typical Arkansas community of about 12,000 population. During his career all that changed.

In 1966, Roger was essentially a one-man engineering department. There was virtually no

development. In 2005, at his retirement, the city has a population of about 50,000 and new developments spring up monthly.

Roger is a rare individual who makes everyone around him better. I have always cited his work ethic as an example for us all. He was a positive influence on everyone who had the privilege of working with him.

He is respected for his knowledge and thor-

oughness. When Roger tells you something, it is accurate, and you can rely on it.

Roger saw that Conway Corporation was prepared for his retirement. His replacement, Tommy Shackelford, has worked with Roger for over twenty-six years. Tommy is replaced as Manager of Engineering and Planning by Greg Dell, a 20-year employee. Both these men will tell you that Roger was a great influence on

them. He readied them for this day.

Personally, I will miss Roger. However, he made certain that Conway Corporation operations would transition smoothly. Roger, for that and thirty-nine years of dedication, thank you.

RICHARD ARNOLD
CHIEF EXECUTIVE OFFICER