



Operators of the City-Owned Electric, Electronic, & Water Systems

What a Hullabaloo!!

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This newsletter is published bimonthly by Conway Corporation, operators of the city-owned electric, electronic, and water systems. Conway Corporation is a not-for-profit organization committed to providing the best possible utility service to its customers, consistent with sound and prudent business management practices. Customer comments are welcome. Address: Conway Corporation Newsletter, P.O. 99, Conway, AR 72033 Phone: 450-6013

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Conway Corporation recently hosted Hullabaloo – a screening event of Cartoon Network cartoons – with games, fun and an appearance by Bubbles, Blossom and Buttercup – The PowerPuff Girls.

Free tickets were given to 1,400 customers to enjoy the event.



Digital cable service available October 1

Conway Corporation will launch 33 new networks, 45 digital music channels and 25 additional premium channels on October 1 as a part of its new digital cable service. In addition, the package will offer more pay-per-view options. (See guide on page 2 for complete list of networks and rate information.)

A new digital converter is required for Conway Corporation digital cable. The ser-

vice will *not* require a digital television. The converter will allow customers access to the additional channels, CD-quality sound, and new features that are not available with analog cable. The digital service will include:

- **Interactive Program Guide**, an on-screen guide detailing current programs, when the program started and what programs are available for up to seven days
 - **Digital Pay-Per-View** offers more than 14 channels of enhanced pay-per-view
 - **Music Choice** offers customers 45 CD-quality, commercial-free music channels
 - **Premium Multiplexes** offer customers
- (See Digital Cable on Page 3)

Don't miss Wampus Cat Football on Conway Corporation Channel 81!

Previous week's game will air each Monday and Wednesday at 7 p.m.
 First game airs Monday, September 9

Conway Corporation Channel Guide – Effective October 1, 2002

- * Basic Cable
- + Expanded Basic
- ◆ Analog Premium Multiplex
- ◇ DMX Digital Music
- Digital Cable
- ★ Digital INDEMAND Pay-Per-View
- ⊛ Digital Premium Multiplex

- 2 * AETN, KETS (Public TV)
- 3 * USA
- 4 * KARK, NBC Network - Little Rock
- 5 * VH1
- 6 * Conway, UCA Educational Access
- 7 * KATV, ABC Network - Little Rock
- 8 * TBS
- 9 * WGN
- 10 * ESPN
- 11 * KTHV, CBS Network - Little Rock
- 12 * CNN
- 13 * The Weather Channel
- 14 * Headline News
- 15 * TNN
- 16 * KLRT, Fox
- 17 * Fox News
- 18 * C-SPAN 2
- 19 * ABC Family
- 20 * TV Land
- 21 * Commercial Access
- 22 * KWBF, WB, Little Rock/Pine Bluff
- 23 * Nickelodeon
- 24 * KASN, UPN, Little Rock
- 25 * KVTN, UHF, Little Rock/Pine Bluff
- 26 * QVC
- 27 * KYPX, PAX, Little Rock/Pine Bluff
- 28 * KKAP
- 29 * TNT
- 30 * Discovery
- 31 * Arts & Entertainment
- 32 * Fox Sports Southwest
- 33 * E! Entertainment
- 34 + MTV
- 35 + Comedy Central
- 36 + BET
- 37 + Discovery Health
- 38 + The Travel Channel
- 39 + CNBC
- 40 + National Geographic
- 41 + Outdoor Life
- 42 + History Channel
- 43 + Animal Planet
- 44 + Food Network
- 45 + Court TV
- 46 + Univision
- 47 + CMT
- 48 + Cartoon Network
- 49 + Game Show Network
- 50 + SCI-FI
- 51 + Golf Channel
- 52 + Outdoor Channel
- 53 + ESPN2
- 54 + Disney Channel
- 55 + American Movie Classics
- 56 + Turner Classic Movies
- 58 * Home Shopping Network
- 59 * Lifetime
- 60 * HGTV
- 61 ◆ Showtime
- 62 ◆ The Movie Channel
- 63 ◆ Cinemax
- 64 ◆ HBO
- 65 * C-SPAN
- 66 * Toon Disney
- 67 ● INDEMAND 1
- 68 ● INDEMAND 2
- 69 ● INDEMAND 4
- 70 * TV Guide Channel
- 71 ◆ Sundance
- 72 ◆ Flix
- 73 ◆ HBO 2
- 74 ◆ HBO Signature
- 75 ◆ HBO Family
- 76 ◆ More Max
- 77 * Trinity
- 78 * FX
- 79 * MSNBC
- 80 * EWTN
- 81 * Special Events Channel

- 82 * SoapNet
- 83 * PBS Kids, Kids Channel
- 84 * AETN 2
- 85 * The Learning Channel
- 101 ○ Biography
- 102 ○ History International
- 103 ○ BBC
- 104 ○ WE - Women's Entertainment
- 105 ○ Lifetime Movies
- 109 ○ Discovery Home & Leisure
- 110 ○ Discovery Civilization
- 111 ○ Discovery Wings
- 112 ○ The Science Channel
- 113 ○ Discovery Kids
- 120 ○ Encore WAM
- 121 ○ Encore East
- 122 ○ Encore West
- 123 ○ Encore Westerns East
- 124 ○ Encore Westerns West
- 125 ○ Encore True Stories East
- 126 ○ Encore True Stories West
- 127 ○ Encore Mystery East
- 128 ○ Encore Mystery West
- 129 ○ Encore Love East
- 130 ○ Encore Love West
- 131 ○ Encore Action East
- 132 ○ Encore Action West
- 133 ○ Fox Movies
- 135 ○ Tech TV
- 136 ○ DIY
- 137 ○ Speed Channel
- 138 ○ Fox Sports World
- 139 ○ Fox Sports Pacific
- 140 ○ Fox Sports Central
- 141 ○ Fox Sports Atlantic
- 142 ○ ESPN Classic
- 201 ★ INDEMAND 1
- 202 ★ INDEMAND 2
- 203 ★ INDEMAND 3
- 204 ★ INDEMAND 4
- 205 ★ INDEMAND 5
- 206 ★ INDEMAND 6
- 207 ★ INDEMAND 7
- 208 ★ INDEMAND 8
- 209 ★ INDEMAND 9
- 210 ★ INDEMAND 10
- 211 ★ INDEMAND 11
- 212 ★ INDEMAND 12
- 213 ★ INDEMAND 13
- 214 ★ INDEMAND 14
- 251 ★ ESPN GAME PLAN 1
- 252 ★ ESPN GAME PLAN 2
- 253 ★ ESPN GAME PLAN 3
- 254 ★ ESPN GAME PLAN 4
- 255 ★ ESPN GAME PLAN 5
- 256 ★ ESPN NOW (Barker)
- 301 ⊛ HBO
- 302 ⊛ HBO2
- 303 ⊛ HBO Signature
- 304 ⊛ HBO Family
- 305 ⊛ HBO Comedy
- 306 ⊛ HBO Zone
- 307 ⊛ HBO Latino
- 321 ⊛ Cinemax
- 322 ⊛ More Max
- 323 ⊛ Action Max
- 324 ⊛ Thriller Max
- 325 ⊛ W Max
- 326 ⊛ @ Max
- 327 ⊛ Outer Max
- 328 ⊛ 5 Star Max
- 341 ⊛ Showtime
- 342 ⊛ Showtime Too
- 343 ⊛ Showtime Women
- 344 ⊛ Showtime Beyond
- 345 ⊛ Showtime Next
- 346 ⊛ Showtime Extreme
- 347 ⊛ Showtime Family
- 348 ⊛ Showtime Showcase
- 349 ⊛ Showtime Central
- 355 ⊛ The Movie Channel
- 356 ⊛ The Movie Channel Extra
- 357 ⊛ Flix
- 358 ⊛ Sundance
- 371 ⊛ Starz East
- 372 ⊛ Starz West
- 373 ⊛ Starz 2 Theatre

- 374 ⊛ Starz Family
- 375 ⊛ Black Starz
- 376 ⊛ Starz Cinema East
- 377 ⊛ Starz Cinema West
- 401 ◇ 70s Hits
- 402 ◇ 80s Hits
- 403 ◇ 90s Hits
- 404 ◇ Adult Alternative
- 405 ◇ Adult Contemporary
- 406 ◇ Album Rock
- 407 ◇ Alternative
- 408 ◇ Beautiful Instrumentals
- 409 ◇ Big Band/Swing
- 410 ◇ Blues
- 411 ◇ Children's
- 412 ◇ Classic R&B
- 413 ◇ Classic Rock
- 414 ◇ Contemporary Christian
- 415 ◇ Dance
- 416 ◇ Fiesta Tropical
- 417 ◇ Flashback New Wave
- 418 ◇ Folk Rock
- 419 ◇ Golden Oldies
- 420 ◇ Gospel
- 421 ◇ Great Standards
- 422 ◇ Groove Lounge
- 423 ◇ Hard Rock
- 424 ◇ Holidays & Happenings
- 425 ◇ Hottest Hits
- 426 ◇ Jazz
- 427 ◇ Latin Contemporary
- 428 ◇ Lite Classical
- 429 ◇ Modern Country
- 430 ◇ New Age
- 431 ◇ Rap
- 432 ◇ Reggae
- 433 ◇ Regional Mexican
- 434 ◇ Retro Disco
- 435 ◇ Rock 'n' Roll Oldies
- 436 ◇ Salsa
- 437 ◇ Show Tunes
- 438 ◇ Smooth Jazz
- 439 ◇ Soft Hits
- 440 ◇ Symphonic
- 441 ◇ Tejano
- 442 ◇ The DMX Listening Room
- 443 ◇ Traditional Country
- 444 ◇ Urban Adult Contemporary
- 445 ◇ Urban Beat

Cable Rates

Digital Package \$47.50
(Includes 102 Channels, 45 Music Channels and 19 Pay-Per-View Options)

Standard Package \$33.00
(Includes 69 Channels and 3 Pay-Per-View Options)

Basic Package \$22.50
(Includes 47 Channels)

HBO Package \$11.95
*Digital Package includes 7 HBO's
Analog Package includes 4 HBO's*

Showtime Package \$10.95
*Digital Package includes 13 Showtime's
Analog Package includes 4 Showtime's*

Cinemax Package \$9.45
*Digital Package includes 8 Cinemax
Analog Package includes 2 Cinemax*

Starz Package \$7.95
Digital Package includes 7 Starz

Converter Box Rental

Digital Converter \$4.00 first box
\$5.00 ea. additional box

One Standard Converter box is available at no charge when a customer subscribes to the 69 Channel Standard Package. Additional boxes are \$4.00 each.

College Avenue water and sewer rehabilitation near completion

Water and sewer rehabilitation on College Avenue is expected to be complete by September 1.

The 6-inch main water on College Avenue was replaced from Augusta Avenue to immediately east of the railroad tracks with a 16-inch main.

In addition to the water main replacement, rehabilitation of the sewer main will be completed. Where possible, the lines were repaired by inserting a CIPP (Cured-in-Place Pipe). Other areas required that the main be replaced.

"The water and sewer mains that were replaced are about 75 years old and require frequent maintenance," said CEO Richard Arnold.

This construction was conducted in coordination with the City of Conway's street improvement plan.

"The project has gone well and finished ahead of schedule" said

Arnold. "We want to thank the residents of College Avenue for their patience during the completion of this project."

Digital Cable

(Continued from Page 1)

additional channels of premium networks for the same price that customers currently pay for existing premium services. A Starz Premium package will be added to the Premium offerings for \$7.95.

Standard Package Additions and Changes

In addition, Univision, a Spanish network, will be added to Conway Corporation's expanded basic service on channel position 46. The Health Network will be replaced with Discovery Health. Fox Sports Southwest will move from its current channel 65 position to channel 32; C-SPAN, currently on channel 32, will be moved to channel 65.



CURRENTLY UNDER CONSTRUCTION

- Spring Valley Subdivision: Electric, Water, Sewer and CATV
- Golden Meadows Subdivision: Sewer rehabilitation
- Notingham Estates: CATV
- I-40 Improvements at 65 North and William Clark Drive - Electric and CATV
- Brownstone Subdivision - Electric and CATV
- West Tyler Street - Bill Adkisson - CATV
- Westlake Apartments "Phase 3" - CATV
- Dave Ward Drive/Extend 795 to Trey Lane - CATV
- Dave Ward Drive Central Baptist Church - Electric, Water and CATV
- Hendrix Art Complex - Electric and CATV
- Gleason Water Treatment Plant Expansion - Water
- Prestige Subdivision - Water and Sewer
- Oak Grove Commons Apartments, Middle Road - Water and Sewer
- West Tyler Street, Turner Hogan - Sewer
- Audobon Place Subdivision - Water and Sewer

A fat-free diet best for sewer system

Fats, oils, and greases are not just bad for your arteries and your waistline; they are bad for sewers, too.

Sewer overflows and backups can cause health hazards, damage home interiors, and threaten the environment. An increasingly common cause of overflows is sewer pipes blocked by grease. Grease gets into the sewer from household drains as well as from poorly maintained grease traps in restaurants and other businesses.

Too often, grease is washed into the plumbing system, usually through the kitchen sink. Grease sticks to the insides of sewer pipes

(both on a customer's property and in the streets.) Over time, the grease can build up and block the entire pipe.

Home garbage disposals do not keep grease out of the plumbing system. These units only shred solid material into smaller pieces and do not prevent grease from going down the drain.

The results can be raw sewage overflowing in your home, resulting in an expensive and unpleasant cleanup. It can also result in raw sewage overflowing into the streets.

The easiest way to solve the grease problem and help prevent

overflows of raw sewage is to keep this material out of the sewer in the first place. Here are several ways to prevent problems:

- Never pour grease down sink drains or into toilets.
- Scrape grease and food scraps from trays, plates, pots, pans, utensils, grills and cooking surfaces into a can or the trash for disposal.
- Do not put grease down garbage disposals. Put baskets/strainers in sink drains to catch food scraps and other solids and empty the drain baskets/strainers into the trash for disposal.

Thoughts on paper

There is still some element of shock when I see video footage of the September 11 attacks on our country. As the anniversary of these horrible events approaches, most of us will no doubt be thinking how much our world has changed as a result of the attacks and of all those citizens across the country who lost so much. Like other dramatic historical events in our lives, in some ways, it seems like only yesterday, and, yet, it has been a very long year.

September 11, 2001, and the subsequent months placed American heroism on display once again. We must never forget the firemen and policemen in New York City who gave their lives that day to rescue those trapped in the World Trade Center. Or, how bravely our armed forces continue to defend our freedoms in the war on terrorism. Many of these men and women are Reservists, including Conway Corporation

cable technician, Jeff Hall. Jeff left September 30, 2001, for a full-time tour with the Naval Reserve and has been at various duty stations during his tour.

The attacks have heightened our awareness of our personal security and the concern of further terrorist activities. At Conway Corporation, we now place security of our utility systems at the forefront everyday. No project is routine anymore. I suspect it is the same for many of you.

Our lives have been changed forever. Personally, I am more appreciative of our way of life. This country has its faults to be sure, but I am so thankful and proud to be an American.

RICHARD ARNOLD
CHIEF EXECUTIVE OFFICER